

Domain Registration

Information About the Service

Here's a quick summary of all the important bits about **Domain Registration**. It covers things like the length of your contract and how much you need to pay each month.

Your plan is for a pre paid Domain registration. It provides you with access and use of the domain name for a defined period of 24 months.

MINIMUM TERM

2 Years

If your application for a domain name is accepted and approved, you will be granted a two years Domain Name License for that domain name.

Information about pricing.

- \$99 for a “.com.au” or “.net.au” domain extension
- \$66 for a “.org.au” domain extension
- \$99 for a “.asn.au” domain extension
- \$99 for a “.id.au” domain extension

BILLING

We will bill you in advance for the Registration fee. We will automatically renew your registration Providing you have current direct debit arrangements with us. You must provide at least 30 days written notice if you wish to cancel the registration.

WE'RE HERE TO HELP

If you have any questions, just call us on **1300 660 153** so we can serve you better. Or you can visit us at <http://www.oracletelecom.com.au> for additional information, including to access information about your usage of the service.

COMPLAINTS

If you have any concerns or complaints, you can access our complaint resolution process via the details on our website at <http://www.oracletelecom.com.au> You can also contact the Telecommunications Industry Ombudsman on **1800 062 058** or submit an enquiry at <http://www.tio.com.au/>



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