

Mid MBB Plan

Information About the Service

Here's a quick summary of the important bits about your MID mobile broadband plan. It covers things like the inclusions and how much you need to pay each month.

Your plan is for a post-paid mobile service. It gives you access to our network and access to mobile data.

This plan has a one month minimum term.

What's Included and Excluded?

6GB – Your unused Monthly Data Allowance expires each month. Your Monthly Data Allowance can be used to access mobile internet.

This service can't be used for making calls or SMS to local or international numbers. Your Standard Monthly Data Allowance can't be used when travelling overseas.

Information about Pricing

Minimum monthly charge is **\$45**. If you use more than your Monthly Data Allowance per month, or use your mobile for things not included in your Monthly Data Allowances, you'll have to pay more than **\$45**.

Your monthly charges are billed according to your billing cycle. Your first bill could have charges for part of the month until your next billing period begins. It will also have charges in advance for the next month.

Early Termination

There is no early termination fee (ETF) and this service can be cancelled at any time. If you do decide to cancel the service at any time the amount owing for the service will be the cost of the charges incurred up until the time of cancellation of the service.

Standard Calls, SMS and Data Charges

Data	Monthly data allowance you will be charged 3c per each MB
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Using your Service Overseas

Your Monthly Data Allowances doesn't include usage while you're overseas, so you'll be charged separately for this usage.

Other Information

If you have any questions or wish to raise a dispute, we encourage you to contact us as soon as possible on **1300 660 153**

If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on **1800 062 058** For full contact information, visit tio.com.au/about-us/contact-us

You can find some more information about call and data usage information at www.oracletelecom.com.au



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